



February 15, 2022

Dear Families of K-12 Chardon Bus Riders,

We have added **GeoAlerts** as an additional feature to the Stopfinder App. The GeoAlerts feature will allow identified users to create "alert zones", which will notify the user when the bus has passed the alert zone. The new feature will also provide an approximate location of the bus.

Several users have experimented with the app. A few notes:

- The location of the bus is on a minor delay, less than a minute. The bus location icon moves in small segments, and this one-minute delay should be taken into consideration when setting your alert zones.
- The primary account holder can add additional users who will receive the same alerts. If your child has a phone, you can add them to receive notifications.
- We do have the ability to change buses within the app for consistent communication.
- You may have to turn on "push notifications" within the app settings on your phone.
- If you have children on the same route but different schools, be sure to set an accurate time frame of when to receive alerts on their AM/PM route.

Please review the following Stopfinder Guides for families:

[Stopfinder Fact Sheet](#)

[GeoAlerts Fact Sheet](#)

[YouTube Video](#) — *Short Video on How to Create Alerts*

If you have questions, please contact the Chardon Transportation department by sending an email to transportation@chardonschools.org or calling 440-285-4069 during school hours.

Thank you.

Mr. Adam Tomco

Business Affairs Supervisor